

ATTACHMENT A

Services

Maintenance of Infrastructure:

- Maintain and expand automation of information systems
- Maintain and enhance processes required for the following activities:
 - Policy Development, Deployment, and Management of Behavioral Health and Developmental Disability provider networks
 - Community-wide planning initiatives, including Center developed documents and efforts generated by various pertinent community collaborations.
 - Resource development and allocation, and administration support services.
 - Provider and Consumer relations and Rights Protection
 - Quality and Utilization Management

Mental Health Disaster Preparedness

- Coordinate the mental health community crisis response to disasters with HHSD.
- Provide on-going training to the Disaster Mental Health Team and the expanded volunteer network of mental health professionals in the community
- Continue to maintain ATCMHMR's Computer Aided Credentialing and Tracking Update System (CACTUS)
- Provide disaster mental health education/ training and consultation to schools in the event of a disaster
- Maintain the Business Continuity Plan and provide key information to the city as part of the City's Emergency Preparedness and Response Plan.

Prevention, Education & Awareness Opportunities:

ATCMHMR will support the New Milestones Foundation in its mission of “eradicating stigma” through community forums, a film festival and other prevention, education and awareness activities.

ATCMHMR will provide the primary support to the Mayor's Mental Health Task Force Monitoring Committee (MMHTFMC) in their effort to achieve established goals.

- System Mapping to provide a clear picture of strengths, weaknesses, and gaps in existing mental health services and help influence policy decisions about effective and cost-efficient resource development and allocation over the coming year.
- Development of a comprehensive housing plan delineating the needs of people with mental illness and the possible financing strategies to meet these needs.
- Collaborate with suicide intervention stakeholders to pursue grant opportunities to establish structured community prevention programs.
- Address cultural competence and stigma elimination through the development and support of specialized training opportunities, and improved media community education plans.

Community Planning

ATCMHMR will continue to utilize authority functions as the planning lead for Behavioral and Mental Retardation/Developmental Disability in Austin/ Travis County.

- Provide a quantified gap analysis of unmet community Behavioral Health and Intellectual Disabilities (ID) and Developmental Disability (DD) needs and prioritized strategies for potentially addressing such needs.
- Develop, monitor community indicators for behavioral health, intellectual and developmental disabilities.

- Participate and support the Community Action Network (C.A.N.) Planning Partnerships (Behavioral Health Issue Area Group, Child and Youth, Mental Health Planning Partnership, and the Developmental Disabilities Planning Partnership).
- Develop data driven collaborative systems to improve access to safe, affordable accessible and integrated housing.

Performance Measures

Related Goals:

Prevention/Provision: Social Services Promote and foster increased self-sufficiency, healthy behaviors and lifestyle among targeted populations.

Maintenance of Infrastructure

- Information Systems/ Processes. The Center will submit an annual report that maps the various systems & the processes each system supports.

The Mental Health Disaster Preparedness Planning Deliverables:

- The Center will submit biannual summary progress reports on:
 - The going training of Disaster Mental Health Team and the community mental health professional volunteer network
 - Categorical summary of individuals ready to be deployed for disaster response.
 - Summary of disaster mental health education, training consultation and support actives provided to school counselors and nurses within Travis County School Districts School

Prevention, Education & Awareness Opportunities

- The Center will submit bi-annual reports on the Center's supportive activities related to the Mayor's Mental Health Tasks Force Monitoring Committee (MMHTFMC) and of the New Milestone's Foundation mission "eradicating stigma".

Community Planning

- The Center will submit a bi-annually
 - A quantified gap analysis report on of unmet community Behavioral Health and Intellectual Disabilities and Developmental Disability needs and prioritized strategies for potentially addressing such needs.
- The Center will submit annually
 - A report on the development and monitoring of the community indicators for behavioral health, intellectual and developmental disabilities.
 - A compilation of available planning efforts related to Behavioral Health and & Intellectual / Developmental Disabilities for the Austin/Travis County Community.

Primary Interlocal Cooperation Agreement Annual Report

- The Center will present via its Board of Trustees to the City Council a report that includes Fiscal Year Revenue Summary, Snapshot of Center's Operating Environment & Activities, Resource Leverage Data, financial and audit information.